

COMMUNITY HEALTH WORKER POSITION

DESCRIPTION AND EXPECTATIONS

- Join local hospital/medical facility volunteer program
- Submit to complete background check/fingerprinting, receive all vaccinations
- 2-10 hours per week working on CHW caseload (approx. 2 hours/client/week)
- Successfully complete required CHW training and participate in ongoing training as needed
- Abide by HIPPA regulations, respect client confidentiality and privacy
- Be familiar and stay updated on community resources available to assist clients
- Strive to provide high quality services to assigned clients by assessing their lifestyle, environment, relationships through face-to-face and/or telephone visits
- Create appropriate relationships and foster trust with clients
- Maintain a healthy boundary and non-medical professional relationship with assigned clients as defined by the CHW 30-day timeframe and other program limits
- Refer clients to services and expertise available in the community as needed
- Ability to effectively communicate with medical and non-medical professionals and organizations involved in client care.
- Encourage clients to reconnect with their own sources of support including family, churches, social/community groups, etc.
- Be able to provide transportation for the client, if willing, and if appropriate training and insurance is completed
- Take written notes documenting interactions with clients
- Communicate with resource coordinator supervisor any issues, special needs or problems with the client, including medical concerns, inappropriate behavior or suspected abuse
- Participate in resource coordinator meetings when possible