

# Health Resilience Program Metrics



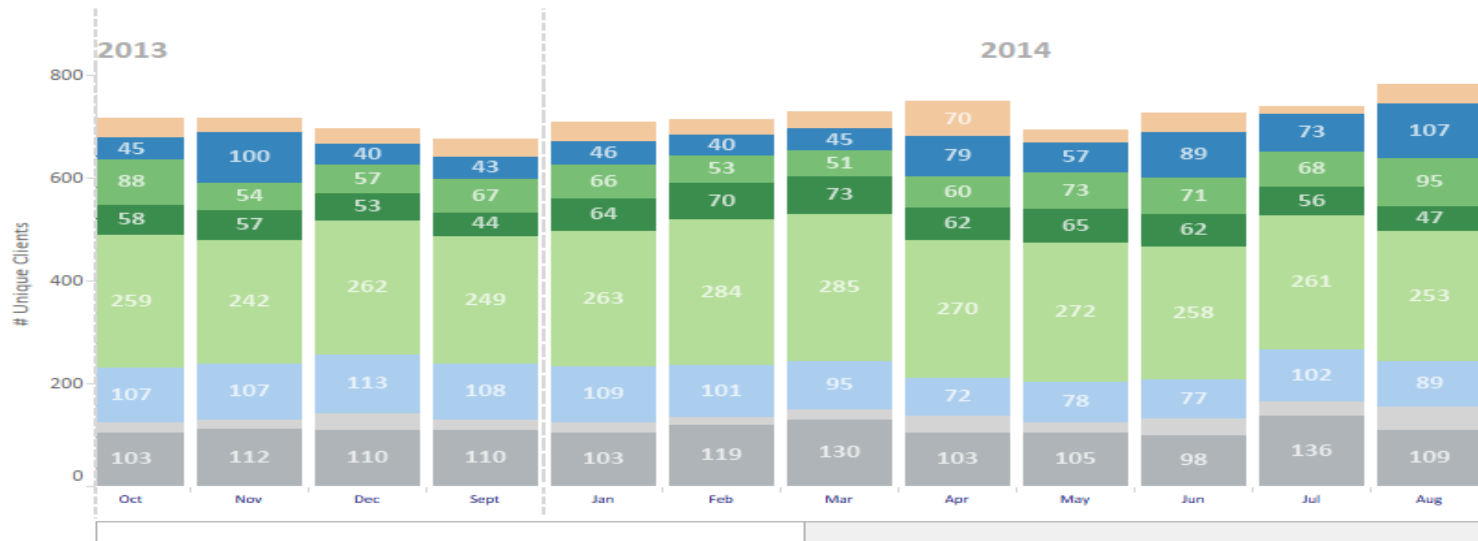
Curtis Peterson, Health Resilience Specialist and  
Gordon Rasmussen, Health Resilience Client

# Caseload Targets

- ▶ Average of 20 engaged clients at any given time per staff
- ▶ At least 60 unique individuals engaged per 12 months per staff

## Health Resilience Program CaseFlow - Monthly Snapshot

### A) Client Status at Month's End



Select Year(s)  
All

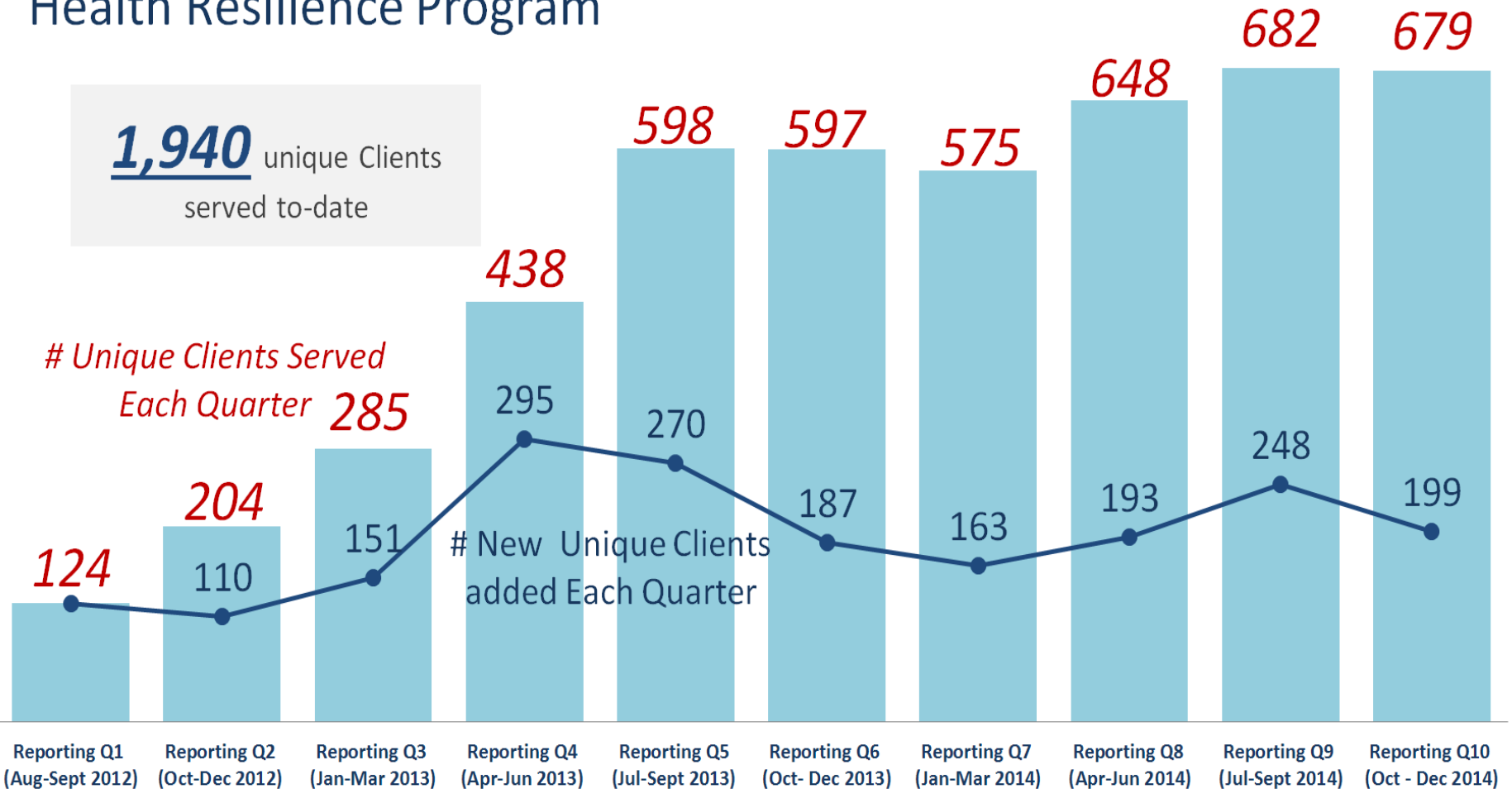
Select Worker(s)  
All

Select Status(s)  
All

# Health Resilience Program Capacity

## Health Resilience Program

**1,940** unique Clients served to-date



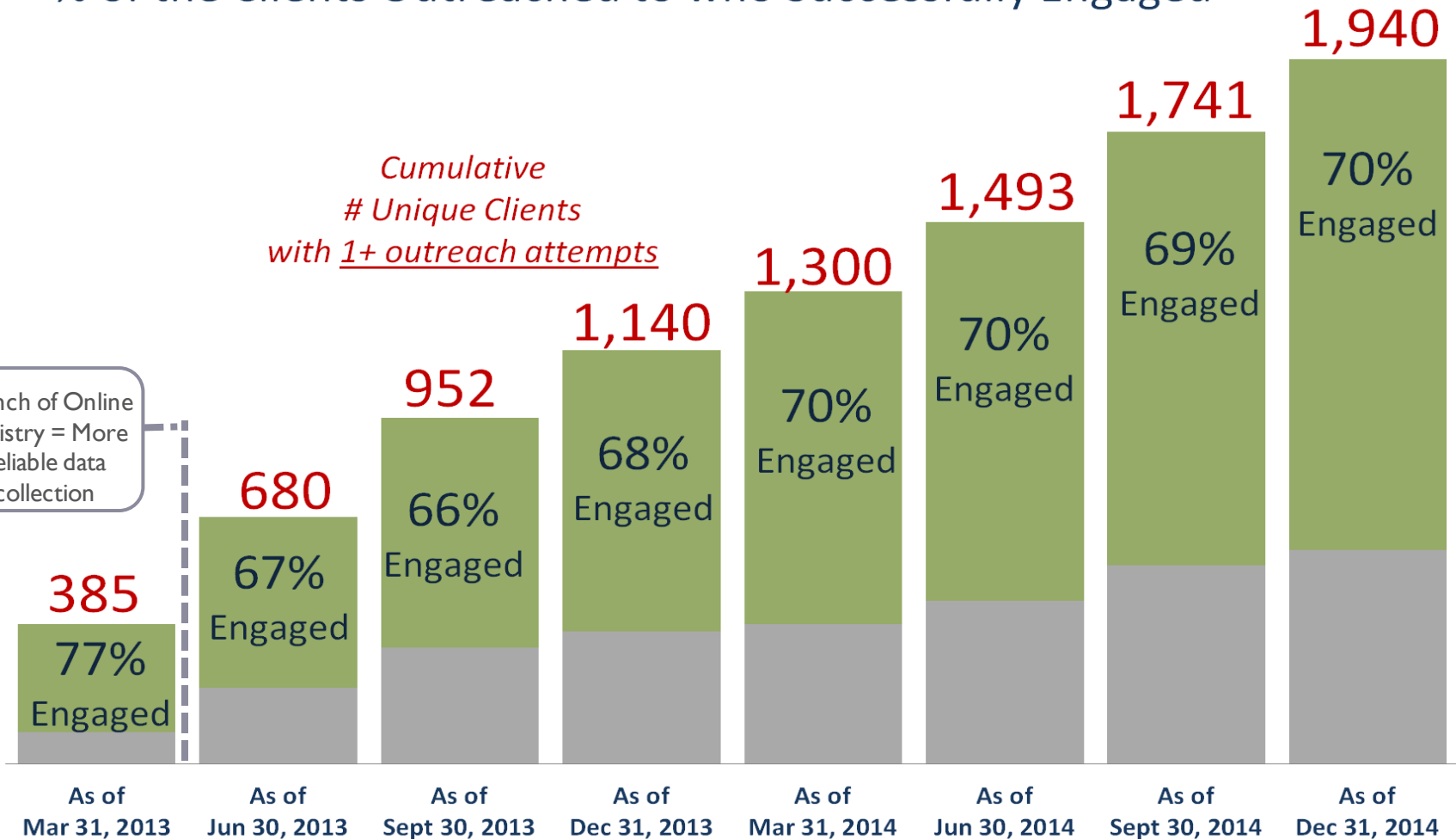
# Successful Engagement Rate

## Health Resilience Program

% of the Clients Outreached to who Successfully Engaged

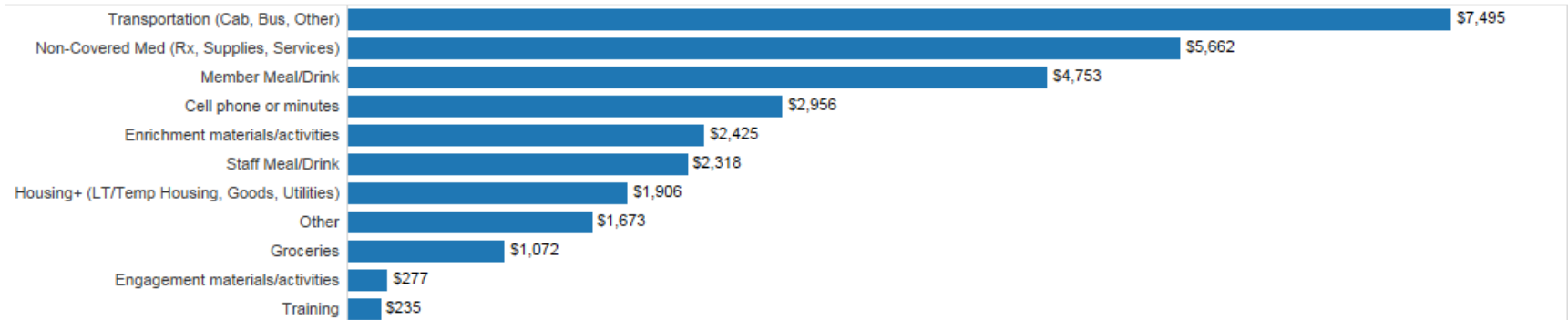
*Cumulative  
# Unique Clients  
with 1+ outreach attempts*

Launch of Online Registry = More reliable data collection

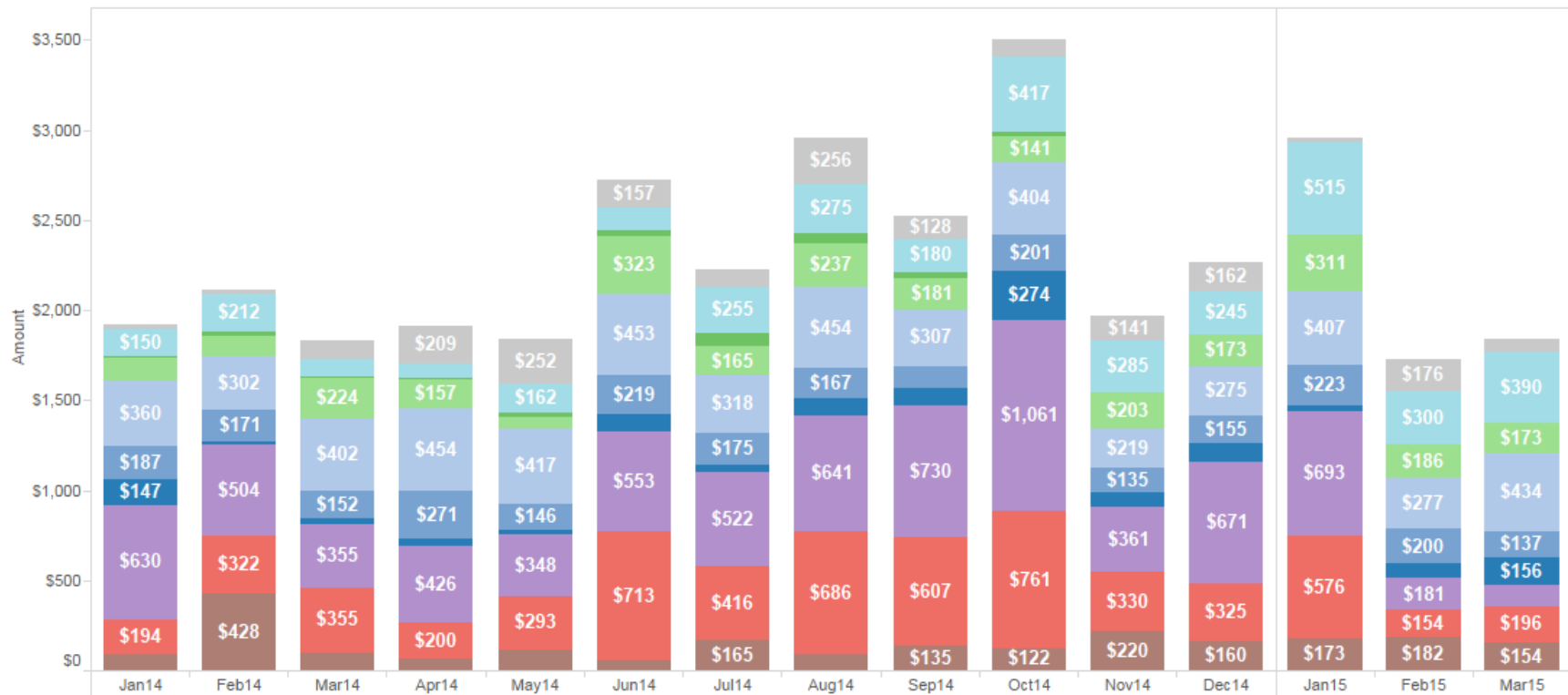


## What are we spending the most on?

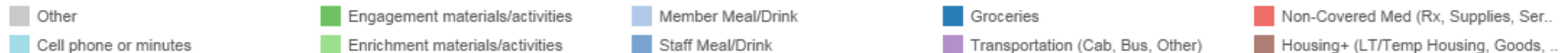
Expenses, by (grouped) Category (Jan 2014 - March 2015)



Expenses, by Description Category (grouped) and Month (Jan 2014 - March 2015)



Description category (grouped)



## What are the spending patterns for each HRS?

Select an HRS to view all member charges - Each 'box' represents a single charge (Jan 2014 - March 2015)

Month | Total Spending

Jan 14	\$60	\$18	\$10	\$10	\$7	\$6	\$4	\$4							
Feb 14	\$0	\$0	\$0												
Mar 14	\$228	\$100	\$69	\$10	\$10	\$10	\$8	\$8	\$6	\$4	\$3	\$1			
Apr 14	\$42	\$11	\$10	\$10	\$4	\$3	\$3								
May 14	\$79	\$24	\$20	\$11	\$10	\$7	\$7								
Jun 14	\$51	\$16	\$10	\$9	\$7	\$7	\$2								
Jul 14	\$150	\$144	\$45	\$25	\$20	\$11	\$10	\$9	\$8	\$7	\$7	\$5	\$3		
Aug 14	\$269	\$99	\$40	\$25	\$23	\$13	\$12	\$11	\$10	\$10	\$9	\$6	\$4	\$4	\$3
Sep 14	\$75	\$20	\$17	\$9	\$8	\$8	\$7	\$2	\$2	\$2					
Oct 14	\$48	\$19	\$10	\$9	\$7	\$4									
Nov 14	\$76	\$25	\$15	\$13	\$9	\$7	\$6	\$3							
Dec 14	\$4	\$4													
Jan 15	\$17	\$6	\$5	\$4	\$2										
Feb 15	\$56	\$25	\$19	\$10	\$2										
Mar 15	\$76	\$17	\$13	\$10	\$8	\$8	\$6	\$6	\$4	\$4					

ListName	Team	REG	CurrentStatus	StatusDate	DaysInStatus	Episode	DaysIn Episode	MostRecentEnc in 60 days	DaysSinceLastEnc	NumberOfEnc in 60 days
							180-239 & 240+ days		14-21 & 22+ days	
Amy Vance	HRP	Maintenance	4/8/2015	12	2	129	3/13/2015	38	2	
Amy Vance	HRP	Maintenance	3/23/2015	28	3	49	3/4/2015	47	2	
Beatriz Navarro	HRP	Engaged	2/14/2014	430	3	430	4/9/2015	11	13	
Beatriz Navarro	HRP	Engaged	4/11/2014	374	1	374	4/13/2015	7	7	
Beatriz Navarro	HRP	Engaged	5/28/2014	327	1	327	4/10/2015	10	7	
Beatriz Navarro	HRP	Engaged	9/25/2014	207	1	207	4/13/2015	7	9	
Beatriz Navarro	HRP	Engaged	2/20/2015	59	4	59	4/10/2015	10	3	
Beatriz Navarro	HRP	Engaged	2/20/2015	59	2	59	4/10/2015	10	3	
Beatriz Navarro	HRP	Engaged	2/20/2015	59	2	59	4/13/2015	7	3	
Beatriz Navarro	HRP	Engaged	2/27/2015	52	4	52	4/13/2015	7	2	
Beatriz Navarro	HRP	Engaged	3/5/2015	46	1	46	4/8/2015	12	4	
Curtis Peterson	HRP	Engaged	5/12/2014	343	3	343	3/23/2015	28	4	
Curtis Peterson	HRP	Engaged	5/16/2014	339	5	339	3/27/2015	24	7	
Curtis Peterson	HRP	Engaged	6/2/2014	322	1	322	4/6/2015	14	17	
Curtis Peterson	HRP	Engaged	7/10/2014	284	2	284	3/26/2015	25	4	
Curtis Peterson	HRP	Engaged	10/23/2014	179	1	179	4/6/2015	14	11	
Curtis Peterson	HRP	Engaged	1/23/2015	87	1	87	3/27/2015	24	6	
Curtis Peterson	HRP	Maintenance	3/2/2015	49	1	179	3/5/2015	46	1	
Curtis Peterson	HRP	Maintenance	1/1/2015	109	2	175	3/27/2015	24	2	
Curtis Peterson	HRP	Maintenance	2/25/2015	54	1	137	3/26/2015	25	2	
Curtis Peterson	HRP	Maintenance	3/2/2015	49	1	89				
Curtis Peterson	HRP	Maintenance	4/9/2015	11	1	88	4/9/2015	11	5	
Curtis Peterson	HRP	Re-Engaged	1/5/2015	105	2	761	4/8/2015	12	17	
Curtis Peterson	HRP	Re-Engaged	6/25/2014	299	2	760	4/1/2015	19	7	
Curtis Peterson	HRP	Re-Engaged	10/10/2014	192	1	717	4/9/2015	11	5	
Curtis Peterson	HRP	Re-Engaged	1/5/2015	105	1	510	3/27/2015	24	4	
Curtis Peterson	HRP	Re-Engaged	2/4/2015	75	1	381	3/27/2015	24	10	
<i>Curtis Peterson</i>	<i>HRP</i>	<i>Referred</i>	<i>2/12/2015</i>	<i>67</i>	<i>1</i>					
Dylan Dow	HRP	Engaged	11/24/2014	147	2	147	4/20/2015	0	4	
Dylan Dow	HRP	Engaged	12/22/2014	119	1	119				
Dylan Dow	HRP	Engaged	2/9/2015	70	1	70	3/10/2015	41	3	
Dylan Dow	HRP	Engaged	2/23/2015	56	3	56	3/27/2015	24	6	
Dylan Dow	HRP	Engaged	3/4/2015	47	2	47	3/25/2015	26	14	