

Centers for Medicare & Medicaid Services (CMS) Guidance

Evaluation and Management Codes (E&M)

Evaluation and Management Codes (E&M):

- A telehealth visit is interactive, real-time, audio/visual with the patient and should be coded as an office visit. If the patient **cannot establish video** connection, use **telephone codes**. Payment is increased for audio-only E&M visits.
- Code selection can be based on Medical Decision Making (MDM) **OR** total practitioner time associated with the E&M on the day of the encounter. Document the total face-to-face **AND** non-face-to-face time.
- Requirements regarding documentation of history and/or physical exam in the medical record to bill higher complexity are waived.
- Can be billed by all E&M providers, including Federally Qualified Health Centers (FQHCs) and Rural Health Clinics (RHCs)
- Physical therapists, occupational therapists and speech-language pathologists can provide telehealth services.
- Inpatient telehealth can be billed daily, rather than the prior limit of once every 3 days.

NEW PATIENT	
	Current Procedural Terminology (CPT) [®] Typical Time
99201	10 min.
99202	20 min.
99203	30 min.
99204	45 min.
99205	60 min.

ESTABLISHED PATIENT	
	CPT [®] Typical Time
99212	10 min.
99213	15 min.
99214	25 min.
99215	40 min.

Bill POS where the patient would have been seen	POS 02
Services will be paid at the higher, non-facility rate	Bill Modifier GQ or GT
Bill modifier 95	

- FQHCs and RHCs will bill modifier 95 and G code G2025. Payment will be \$92.00.
- Telehealth costs incurred by an RHC must be reported for both originating and distant site on Form CMS-222-17.
- Telehealth costs incurred by an FQHC must be reported for both originating and distant site on Form 224-14.
- If services are provided for COVID-19 testing for telehealth encounters, all billers must waive coinsurance and add CS modifier.
- Providers may waive co-pay/ deductible for telehealth unrelated to COVID-19 testing, but this is not required.

PAYMENT FOR PHONE CALLS BY E&M PROVIDER		
99441	5-10 min.	\$45.00
99442	11-20 min.	\$74.00
99443	21-30 min.	\$109.00

*Not billable for FQHC and RHC at this rate
*Do not use POS 02

For registered dietitians, social workers, physical/ occupational therapists, speech-language pathologists

98966	5-10 min.	\$13.32
98967	11-20 min.	\$26.64
98968	21-30 min.	\$39.60

Virtual Check-In	Non-Facility Payment	Facility Payment
G2012	\$14.78	\$13.35
G2010	\$12.27	\$9.38
G0071	5 or more minutes	\$24.76

*These codes may not be used as follow-up from an E&M visit for the same problem or if the virtual check-in or e-visit results in an E&M visit within 24 hours or soonest available appointment.
*G0071 is an RHC code.

Telehealth Evaluation and Management Codes (E&M)

E-Visits: Online Digital E&M Services

- Established patients only; time is cumulative for a 7-day period using a patient portal
- Patient must verbally consent
- Medicare co-insurance and deductible apply
- Must use Health Insurance Portability and Accountability Act (HIPAA)-compliant platform
- Clinical staff time cannot be included or time in chronic care management, remote monitoring, international normalized ratio (INR) management, etc.
- Must be documented in the medical record
- May not be billed by surgeons during the global period
- Report once in a 7-day period
- Must be patient-initiated through the online portal

Code	Description	National	National Facility Payment	HCPCS Codes
99421	5-10 min.	\$15.52	\$13.35	
99422	11-20 min.	\$31.04	\$27.43	FQHC and RHC bill G0071 payment rate \$24.76
99423	21 or more min.	\$50.16	\$43.67	
G2061	Online assessment. 5-10 min.	\$12.27	\$12.27	For use by clinicians who do not have E&M in their scope of practice (e.g., physical/occupational therapists, registered dietitians, speech-language pathologists, social workers)
G2062	11-20 min.	\$21.65	\$21.65	
G2063	21 or more min.	\$33.92	\$33.56	

*If patient had E&M service within 7 days, these codes may not be used for that problem. If an E&M visit occurs as a result of the online visit, the time/MDM may be used to select the E&M service, but these codes cannot be used.

Questions?

Need help with any of the information in this worksheet?
Contact Amber Rogers at arogers@mpqhf.org or (406) 544-0187.