

# Telehealth 101 Post-Acute Care Affinity Group

Session 2: Sharing What Works!

June 1, 2020



# Legal Disclaimer

*Our best efforts were made to make the information included in this presentation as current and accurate as possible as of the date it was presented and is not intended as legal advice. Please consult the necessary professionals or regulatory agencies for more updated/detailed and legal requirements and advice.*

# Quick Logistics



Please mute your microphones during the presentation.



This presentation will be recorded and sent to registered participants.



Please enter your questions in the chat box.

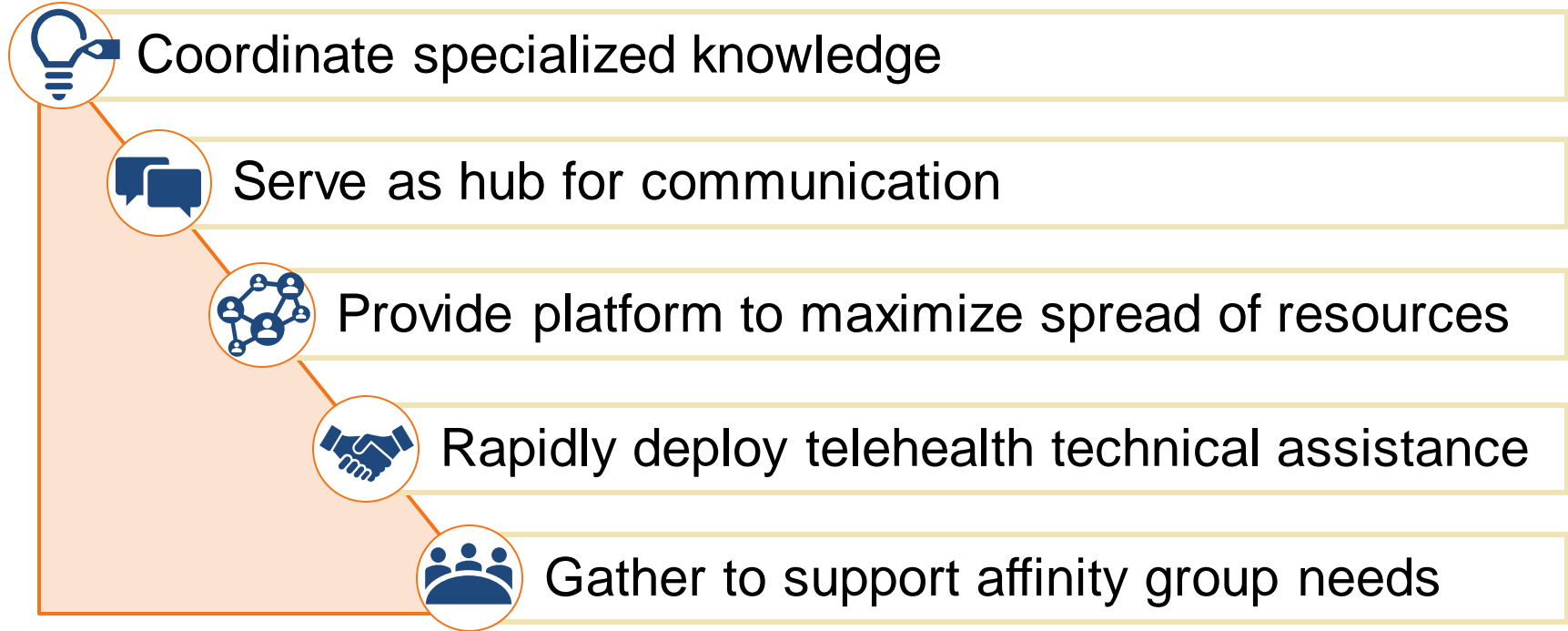


Share your experience with the group.



Be kind – We are all learning together.

# Our Goal



# What is an affinity group?



“A group of people having a common interest or goal and acting together for a specific purpose”

## Telehealth Affinity Group Goal:

To **increase capacity** of health care providers and organizations in our region **to quickly perform telehealth visits by offering access** to subject matter experts, virtual peer networking opportunities, implementation tools and resources.

# Lessons from the Field

Shepard of the Valley, Wyoming and  
Montana Mental Health Nursing Care  
Center



# Polling Questions

1. What is your biggest barrier in performing telehealth visits in the post-acute setting?
  - a. Need for physical exam
  - b. Resident confusion
  - c. Audio visual deficits for the resident
  - d. Staffing
  - e. Other

# Polling Questions

2. Has telehealth improved provider responsiveness to your facility?
  - a. Yes
  - b. No difference

# What telehealth platform did you choose and why?



Work on multiple devices



Work over cellular (mobile) and WiFi



Easy to install



Easy to open



Easy to use

# How did you address challenges?



Physical exam  
aspects



Resident  
hearing and  
visual deficit,  
patient privacy



Logistics –  
scheduling,  
staffing, others

# Unintended benefits of telehealth in long-term care?



## Resident

- More timely care
- Updates to plan of care faster



## Administrative

- More input of nursing staff
- Decrease social isolation

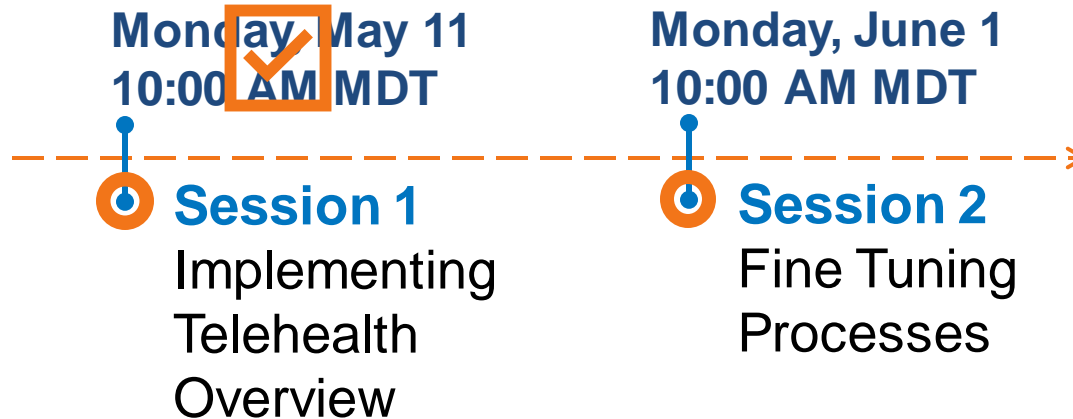
# Questions & Answers



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# Post-Acute Care Sessions

- Post-acute care sessions start May 11 to support implementation in long-term care, assisted living and hospice.
- First session will be one hour and second session 30 minutes, additional sessions based on participation and need.



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# Thank you!

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