Quality Improvement Organizations
Sharing Knowledge. Improving Health Care.
CENTERS FOR MEDICARE & MEDICAID SERVICES

Mountain-Pacific Quality Health

Medicare Quality Innovation Network (QIN) Quality Improvement Initiatives: Goals, Metrics and Planned Activities

Goal 1

Improve access to behavioral health and decrease substance abuse

Metrics

1.1 Decrease opioid-related adverse drug events (ADEs) and overdose-related deaths
1.1.1 Decrease opioid prescriptions >90 MME
1.1.4 Implement pain and opioid best practices
1.2 Increase access to treatment for mental health conditions

Goal 2

Improve patient safety in all care settings*

Metrics

2.3.1 Reduce the rate of hospital utilization for ADEs in all community settings
2.5 Reduce the rate of hospital utilization for *C. difficile* infection

*Focus on infection prevention

Goal 3

Chronic Disease: Prevent the progression of cardiovascular, diabetes and chronic kidney disease (CKD)

Metrics

3.1 Contribute to preventing cardiovascular events
3.1.1 Achieve 80% performance on the ABCS (Aspirin when appropriate; Blood pressure control; Cholesterol management; Smoking cessation) clinical quality measures
3.3 Prevent beneficiaries from developing diabetes
3.3.1 Achieve 55% referral to Diabetes Prevention Program of eligible community beneficiaries served by QIN-supported practices
3.5.1 Improve management of diabetes by identifying beneficiaries high-risk for diabetes-related complications
3.5.2 Improve management of community beneficiaries with diabetes
3.4.a Prevent progression of CKD or to end-stage renal disease (ESRD) through improved screening, diagnosis and management
3.4.1 Prevent progression of CKD to ESRD by identifying patients high-risk for developing kidney disease
3.4.2 Improve kidney disease outcomes

Goal 4

Improve the quality of care transitions

Metrics

4.1.a Improve all-cause hospital admissions
4.1.b Improve all-cause hospital 30-day readmissions
4.2 Reduce community-based ADEs for Medicare beneficiaries
4.3 Reduce the rate of emergency department (ED) visits and admissions by super utilizers

Goal 5

Improve quality of care in nursing homes

Metrics

5.1 Improve the mean total quality score and reduce the percentage of nursing homes with a total quality score of 1258 or less
5.2 Reduce ADEs in nursing homes
5.3 Reduce health care-related infections in nursing homes
5.4 Reduce ED visits and hospital readmissions

Planned Activities

Baseline Data Collection
- Identify type of data currently being collected
- Provide data support for community projects

Environmental Scan
- Understand and coordinate with state and local programs doing similar work
- Assess the needs of communities, patients, families and local care delivery systems

Collaboration
- Collaborate and align activities to implement community resources and activate patients and families
- Develop and implement tools

Engage and Activate Patients
- Assist communities with the implementation of effective patient family advisory councils
- Integrate the consumer voice into care delivery processes

Implement Improvement Interventions
- Spread best practices
- Provide peer-to-peer networking opportunities
- Access to subject matter experts
- Ongoing evaulation and monitoring support to ensure identified needs are met

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