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Mountain-Pacific Celebrates 45 Years of Service

(Helena, Mont.) – On April 25th Mountain-Pacific Quality Health will celebrate 45 years of improving health care quality and value in the states we serve.

We first opened our doors in Helena, Montana, in 1973; since then we have broadened our reach to include Wyoming, Alaska, Hawaii and the U.S. Pacific Territories of Guam, American Samoa and the Commonwealth of the Northern Mariana Islands. Headquartered in Helena, Mountain-Pacific has offices in Alaska, Hawaii, Wyoming and Guam.

Mountain-Pacific is one of 14 Quality Innovation Network-Quality Improvement Organizations (QIN-QIOs) in the United States that partners with health care providers, practitioners, stakeholders and patients on a variety of quality improvement initiatives to achieve better care, better population health and lower health care costs. Mountain-Pacific also provides Medicaid utilization and pharmacy review and management services for the Montana Department of Public Health and Human Services.

"Mountain-Pacific has partnered within our communities to provide solutions for better health for more than four decades," said Sara Medley, Mountain-Pacific's CEO. "We are honored to have such an important role in improving care, improving the health of the populations we serve and reducing the costs of health care. Our commitment to driving innovation and solutions for better health has only strengthened over time."

Mountain-Pacific has four state directors who represent each state in the region we serve. Each director has the responsibility of overseeing staff and task work to ensure we meet specific measures within our quality improvement initiatives. Mountain-Pacific has made meaningful changes in every state we serve.

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According to Pat Fritz, Wyoming's state director, "We have been serving the health care communities across the state of Wyoming since 1984 with the goal of making sure the best quality of care is provided to every patient, every time," she said. "We couldn't have achieved this goal without the collaboration and dedication of all our stakeholders – providers, practitioners, partners and patients. When communities work together as a team, improved health outcomes and lower costs can be achieved. I want to thank all of our partners for their tireless dedication and I look forward to many successes in the future."

Christy Fuller, Montana's state director, said the support of our partners is paramount to Mountain-Pacific's success.

"Mountain-Pacific's successes could not have been achieved without the collaboration and dedication of all of our partners in Montana," said Fuller. "Over the years our relationships with partners in the communities we serve have strengthened, resulting in improved lives and reduced health care costs. We routinely hear from nursing home administrators and directors of nursing how the support we provide results in improved care. And participants in our diabetes programs often comment how the classes have helped them live healthier with diabetes. We take great pride knowing that we improve population health and health care delivery systems."

"Mountain-Pacific has made lasting impacts to better the health and health care delivery systems of Hawaii, the U.S. Pacific Territories since 1996," said Mark Marbella, Hawaii's state director. "From adverse drug events to diabetes management and beyond, we are committed to improving the quality of care and working with all stakeholders in the regions we serve. We couldn't have achieved these goals with the dedication and hard work of all our partners."

According to Sharon Scudder, Alaska's state director, "Since 2005, Mountain-Pacific has worked to improve the quality of care for every Medicare member in the state of Alaska. We couldn't have accomplished this by ourselves. I want to thank all of our partners and stakeholders for their hard work and dedication to improve Alaska's health, health care and the systems that deliver it."

About Mountain-Pacific—Mountain-Pacific is a 501(c)(3) nonprofit corporation and holds federal and state contracts that allow them to oversee the quality of care for Medicare and Medicaid members. Mountain-Pacific works within its region (Montana, Wyoming, Alaska, Hawaii and the U.S. Pacific Territories of Guam and American Samoa and the Commonwealth of the Northern Mariana Islands) to help improve the delivery of health care and the systems that provide it. Mountain-Pacific's goal is to increase access to high-quality health care that is affordable, safe and of value to the patients they serve. www.mpqhf.org

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